ARTICLE – January 2017

Happy New Year from San Diego Gas & Electric!

With the time period for Santa Ana Winds coming to an end and cooler weather settling in, <u>San Diego Gas & Electric</u> (SDG&E) is partnering with customers to promote safety during the winter season. SDG&E offers customers free safety checks to make sure home gas appliances are operating safely and efficiently. Customers are encouraged to schedule these appliance checks by visiting <u>sdge.com</u> or calling 800-411-SDGE (7343).

"Safety is a top priority for SDG&E and is very important during the winter season because our customers often use holiday lighting, spend more time indoors and heat their homes to stay warm," said Caroline Winn, vice president of customer service for SDG&E. "Scheduling an appliance safety check on sdge.com is an easy way for our customers to make sure their gas appliances are working properly."

Customers can schedule an appointment by calling SDG&E at 800-411-7343 or by visiting the "Check My Appliances" link on SDG&E's website. Once an appointment is scheduled, an SDG&E gas technician will check the furnace to make sure it is working properly and inspect the condition of the filter, which improves the furnace's heating ability.

By providing safety tips and free gas appliance checks, SDG&E is demonstrating its commitment to working with customers to promote safety every day in the community. Building these partnerships not only helps ensure the safety of customers and their families during the winter season, it is also a key element of SDG&E's efforts to promote public safety for the region overall. For more winter safety tips, visit sdge.com/winter.

If saving money and saving energy is on your list of new year's resolutions, be sure to check out these two programs from SDG&E:

- It's a new dawn. It's a new day. Why not try SDG&E's Level Pay? Balance out your monthly energy bills in 2017. Even if your energy usage goes up or down, your payment remains the same.
 - http://www.sdge.com/customer-service/level-pay-plan
- Looking for ways to save money in the new year? See if you qualify for @SDGE's CARE program discount: http://www.sdge.com/residential/care-video

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